



S/N: 10/074,325

PATENT

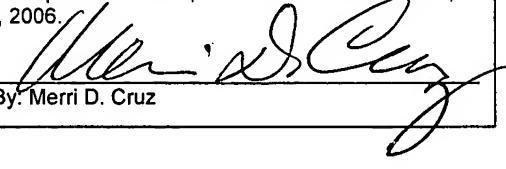
**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: Steven G. Smith et al. Examiner: Patel, Chirag R.  
Serial No.: 10/074,325 Group Art Unit: 2141  
Filed: February 12, 2002 Docket No.: 60027.0445US01/BS 00406  
Title: Methods and Systems for Communicating With Service Technicians in a  
Telecommunications System

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**CERTIFICATE UNDER 37 CFR 1.8:**

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Mail Stop Amendments, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on September 28, 2006.

  
By: Merri D. Cruz

Mail Stop Amendments  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

**AMENDMENT**

In response to the Office Action dated June 14, 2006, the period for response being extended for one month by the concurrent filing of a Petition for Extension of Time and payment of the requisite fee, please reexamine and reconsider the application in view of the amendments and appended remarks.

**Amendments to the Claims** are reflected in the listing of claims in this paper.

**Remarks** follow the amendment sections of this paper.